

**APEAX XTREME**

# **WARRANTY INFORMATION**





***APEAX - also known as car care Centre Chemicals and Films UK Ltd. (the "company") hereby guarantees the owner that, for a duration of ten (10) years (the warranty period") from the date of initial installation, the company will address defects in any APEAX Xtreme Film (the "product(s)"), including but not limited to yellowing, cracking, blistering, and delaminating.***

This limited warranty is applicable solely to the company's products when professionally installed according to the company recommendations.

If replacement is chosen, the company will engage an installer of its choice to remove and reapply the product to areas specified by the company under this limited warranty.

The company covers both parts and labor costs. The replacement of the defective film constitutes the exclusive remedy for all products covered under this limited warranty.

Throughout the warranty period, the company's obligation for repair or replacement is limited to the specific product affected by a manufacturing defect, using products available at the time of repair or replacement.

Any repaired or replaced product remains subject to the original warranty period, without extension or initiation of a new warranty period. These remedies are exclusive for all products under this limited warranty.

To use coverage under this limited warranty, you must provide the company with a proof of warranty email and a detailed description of the alleged defect with photographic/video evidence.

For warranty service, notify the installer in writing, providing the claimant's name, phone number, address, installation address (if different), a description of the product, and the nature of the defect.

**Apeax - Paint Protection Films serve as effective sacrificial layers, offering robust paint protection. This limited warranty does not cover defects caused by:**

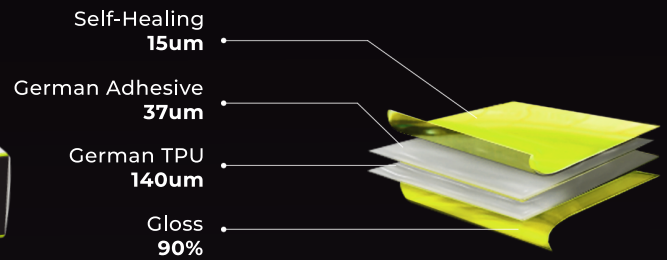
- ▶ Non-compliance with the company's guide or instructions, including exposure to physical or chemical abuse, thermal abuse or shock, and misuse;
- ▶ Improper storage, installation, handling, and/or use of the product;
- ▶ Damage not resulting from manufacturing defects during the customer's possession;
- ▶ Unreasonable or unintended use of the product;
- ▶ Products installed with known or visible manufacturing defects at the time of installation, including scratches, scuffs, scrapes, chips to the painted surface;
- ▶ Damage due to improper wash techniques, automatic car washes, or incorrect wash tools by third parties not authorized by the company;
- ▶ Scratches, scuffs, scrapes, chips to the painted surface;
- ▶ Water spots – not covered under this limited warranty;
- ▶ Damage caused by collision, accidental damage, vandalism, fire, hail, flood, surface rust, rail dust, physical damage, paint overspray, or paint manufacturer' defects, which may be covered under a manufacturer's protection plan;
- ▶ Damages caused by outside forces, including the physical impact of rocks or road debris.



No claim by the buyer/owner of any kind, including claims for indemnification, shall be greater in amount than the purchase price of the products in respect to which damages are claimed.

# APEAX

SURFACE PROTECTION



## Annual inspections

To maintain the warranty on your product, an annual inspection is required throughout the warranty period, as stated in the product specifications. This inspection should be performed by a APEAX Installer every year. Failure to complete the inspection, within the required time will void the limited warranty.

Any fees or charges by the APEAX installer will be charged to the owner to do the annual inspection including, but not limited to, exterior wash, decontamination, and inspection.

Please keep proof of all inspections, as they must be provided if you have a limited warranty related issue.

## Contact Information

Any questions concerning this limited warranty should be addressed to:

### APEAX UK

Address: 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ

Attention: Warranty Department

Email: [warranty@apeax.com](mailto:warranty@apeax.com)

Website Address: [www.apeax.com](http://www.apeax.com)

USA Distributor: [chris@apeax.com](mailto:chris@apeax.com)

UK Distributor: [russ@apeax.com](mailto:russ@apeax.com)

AUSTRALIA Distributor: [ed@apeax.com](mailto:ed@apeax.com)

CAMBODIA Distributor: [russ@apeax.com](mailto:russ@apeax.com)

VIETNAM Distributor: [peter@apeax.com](mailto:peter@apeax.com)





# APEAX

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[apeax.com](http://apeax.com)

